

**5 YEAR EDGE CHIPPING WARRANTY FOR ARIANE PORCELAIN
GENERAL TERMS AND CODITIONS**

1. This warranty covers edge chipping only (not breakages) under normal use on Ariane Porcelain round and oval plates and saucers of Brasserie or Prime collections only. A list of all products currently covered by this warranty is available upon request.
2. The warranty is available to the original customer at the location specified on the warranty registration form and will cover the range(s) and item(s) supplied as part of the original order and subsequent replenishment orders as recognised under the terms of this warranty.
3. This warranty applies to relevant products purchased and identified as part of the original invoiced order and subsequent replenishment orders recognised under the terms of the warranty and issued during the warranty period. Replenishment orders will be subject to the terms of the original agreement only and warranted for the period of cover remaining.
4. This edge chip warranty applies for 5 years for Brasserie and for 10 years for Prime from the date of the original invoiced order, only for customers who registered their purchase on register form within 45 days from the date of original purchase. Your registration should be send to Dajar HoReCa customer services or to your local Dajar HoReCa sales manager. If this registration is not completed, any claims under this warranty will be considered invalid.
5. Information about the claim must be supplied by the customer (including codes, quantities, description and photographs) and the venue where the damage occurred should be made available for inspection by Dajar HoReCa or its representative. Contact Dajar customer services or your local Dajar HoReCa sales manager to place a claim under this warranty. Any claim pieces must be retained by the customer and returned to Dajar HoReCa for inspection.
6. Validity of the warranty claim is at the sole discretion of Dajar HoReCa. If in the opinion of Dajar HoReCa this claim is valid, Dajar will forward a replacement within 4-6 weeks at least. Dajar HoReCa will pay the associated carriage/shipping charges.

